

Tender Loving Carers Domiciliary Limited

Domestic Care Specification

Domestic Care Includes:

The clients who would like domestic care done must provide the necessary equipment and materials for the cleaning to be completed by Tender Loving Carers Staff.

- Hoovering – hoovering all areas including moving furniture regularly (after a risk assessment has been completed). Ensuring that the hoover is in a useable condition and that the hoover bag is emptied regularly.
- Dusting and cleaning – dusting of all areas which are accessible (high areas only to be done if a feather duster is available). The skirting boards and paintwork will be washed at regular intervals.
- General 'housework' including cleaning the kitchen (i.e. sink, worktops, cupboards and floor), cleaning the bathroom (i.e. sink, basin, toilet, bidet and floor). Polishing brass etc (if suitable materials are available).
- Cleaning windows and mirrors (only if the care worker does not have to stand on steps to reach).
- Taking rubbish out to the bin.
- Changing bed covers (duvet cover, pillow cases, sheets).
- Putting laundry into a washing machine, putting washing into the tumble dryer or putting it on the ailer or on the washing line.
- Ironing – as long as the iron and ironing board are in a usable condition, then ironing can be done by the care workers.
- Any tasks deemed 'acceptable' by Tender Loving Carers Domiciliary Ltd and that is acceptable following a risk assessment by a competent member of staff.

Domestic Care does not include:

- Any gardening work (no weeding, mowing, pruning etc).
- Cleaning the outside of windows.
- Painting or decorating.
- Any maintenance/building work.
- Any job which requires a care worker to stand on a stepladder to complete.
- Anything that is considered to be a health and safety risk following a risk assessment by a competent member of staff.